

P I N N A C L E

sage  Microsoft SOPHOS 



#FACESOFPINNACLE

IT Services

About Pinnacle

Formed in 1993, Pinnacle has over 25 years experience. Our fully accredited IT support, implementation and project management consultants have the specialist industry specific knowledge and expertise to cater to individual company needs, providing customers with the most up to date IT solutions to ensure maximum return on investment.

Operating from offices across the UK and Ireland in Belfast, Birmingham, Dublin, Glasgow, Maidstone, and Newcastle.

Pinnacle's Partnerships





Our business partnership promise

As a Pinnacle customer, we promise to make our relationship with you simple, stress free and rewarding. We're here to work in partnership with you to help you to get the most out of your IT solution, and to support you as your business changes and grows, leaving you to focus on your business priorities.

Whether you are a small business with no internal IT resource or knowledge, or have your own internal IT team, Pinnacle have the maturity and professionalism to work as part of that team.

“I have the reassurance of knowing that Pinnacle are always at the end of the phone should there be a problem. Backups, IT security, network support, general user support, our broadband... I can leave it all to Pinnacle as a single point of contact and get on with running the business.”

RICHARD EVANS, MANAGING DIRECTOR, ARTHUR HOUGH & SONS

www.pinnacle-online.com



Supporting your business: The Team

1 IT Services Director	1 Support Team Leader	1 Implementation Team Leader
3 Account Managers	6 Support Consultants	8 Implementation Consultants
1 Marketer	3 Pinnacle Direct	Fully accredited by all vendor partners

Hardware & Servers

- Servers
- Network Products
- Business Desktops and Laptops
- Hardware Components & Peripherals
- Accessories
- Support



www.pinnacle-online.com

Microsoft 365

Microsoft 365 Suite

- Outlook
- OneDrive
- Word
- Excel
- PowerPoint
- OneNote
- SharePoint
- Teams and more...



www.pinnacle-online.com

IT Security

Threat Security

- Sophos Intercept X

Network Protection

- XG Firewall

Email Security

- Sophos Email
- Phish Threat

Mobile Security

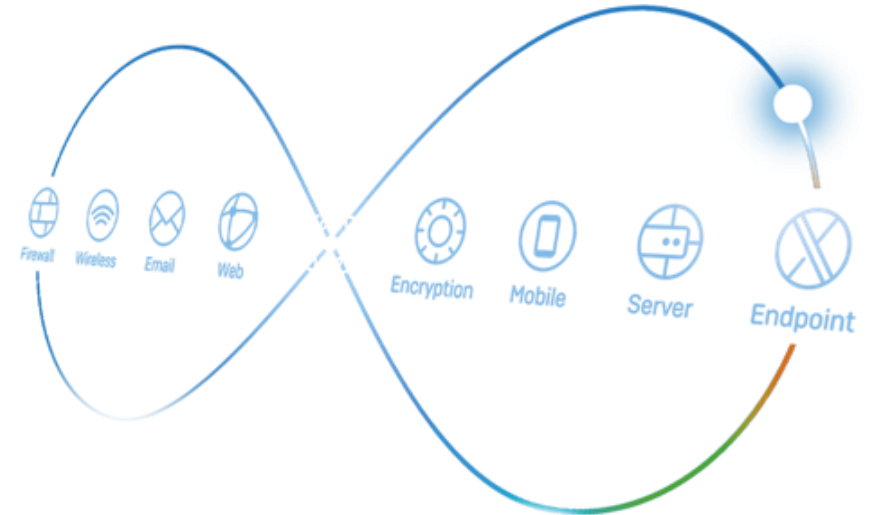
- Sophos Mobile

Wireless Security

- Sophos Wireless

Central Management Solution

- Sophos Central



www.pinnacle-online.com

Data Backup

- Intelligent Data Management for both SMEs and Enterprise
- Availability for ALL workloads — virtual, physical and cloud — from a single management console.
- Accurate and reliable backup and disaster recovery for individual PCs and servers.
- Backups of Microsoft 365 & mailboxes.



www.pinnacle-online.com

Cloud & Hosting

CONSULT

DESIGN

MIGRATE

MAINTAIN

EVOLVE

OPTIMISE

- Infrastructure as a Service
- Web application hosting
- Disaster recovery
- Backup as a Service
- Colocation
- Microsoft 365
- Enterprise application hosting
- Multi-Cloud & Platform Specialist



www.pinnacle-online.com

Sage Solutions

Sage 200cloud

Pinnacle implement and support the following Sage Accounting, ERP and CRM software Solutions:

- Sage 200cloud
 - On Premise. On Cloud. Hybrid.
- Sage 1000
- Sage CRM

We are 6 times winners of the 'Sage 200cloud Partner of the Year' Award in 2014, 2015, 2016, 2017, 2018 & 2019

The logo consists of a green rounded rectangle with a white triangle on the right side. Inside the rectangle, the words "sage Partner" are written in a green, sans-serif font.

sage Partner

www.pinnacle-online.com



IT Support

We believe that the highest standards of customer service and support should be maintained throughout the lifetime of the relationship with our customers, which is why our highly experienced support, implementation and project management teams will be with you every step of the way. We can provide support to your systems whether it be in the cloud, on premise or a hybrid solution.

Our support provides proactive monitoring of your system, so that any problems will be dealt with in a professional, timely and efficient manner by experienced support technicians.

"We took on GDPR in steps, involving Pinnacle to implement the necessary security and encryption software to prevent breach.

We are now confident that we are safely compliant."

JAMES MCMORRINE,
COMMERCIAL DIRECTOR,
CARRON BATHROOMS LTD

 carron



Carron Bathrooms Ltd

Location: Falkirk, Scotland

Sector: Manufacturing

Technical Solution provided for their business

- IT Maintenance
- GDPR
- Ransomware
- Data back up
- Disaster recovery
- Sage 200cloud

"The biggest thing for us is trust and we invest a lot of trust in Pinnacle to care for the day-to-day systems on which we depend absolutely.

I've personally worked with Pinnacle for seven years now. Pinnacle advice is always good advice."

CHRIS LINKINS
GENERAL MANAGER
BRADLEYS

Bradleys
BAKERY & FOODSERVICE DISTRIBUTION



Bradleys

Location: Ashford, Kent

Sector: Food Production

Technical Solution provided for their business

- IT Maintenance
- Virtualisation
- Backups & Disaster Recovery
- Cyber Security Solution
- Telephone Systems & Cabling
- Sage 200cloud

"When a failure in a junction box affected the network, Pinnacle was able to recover our data on the duplicate server they'd installed in our High Wycombe office.

Without this safeguard, we would have lost a week's sales; that's equivalent to £300,000."

MARK DYER
MANAGING DIRECTOR
SHAWSTONS

SHAWSTON
piping solutions | to go



Shawston International

Location: London, Birmingham, Manchester & Glasgow

Sector: Construction

Technical Solution provided for their business

- IT Maintenance
- Infrastructure Refresh
- Microsoft 365 Suite
- Cyber Security Solution
- Backup & Disaster Recovery
- Sage 200cloud

www.pinnacle-online.com

Contact

Partnering with Pinnacle

To find out more about the benefits of partnering with Pinnacle get in touch and we can discuss your individual business requirements. We can arrange an onsite meeting, book a system health check or arrange a demonstration of the latest solutions.

Talk to us

t: UK: 0843 453 0103

ROI: 01 419 8990

e: ITServices@pinnacle-online.com

Join us online!

w: www.pinnacle-online.com

t: www.twitter.com/FacesOfPinnacle

f: www.facebook.com/FacesOfPinnacle

i: www.instagram.com/FacesOfPinnacle

l: www.linkedin.com/company/FacesOfPinnacle

www.pinnacle-online.com

P I N N A C L E

www.pinnacle-online.com

Belfast | Birmingham | Dublin | Glasgow | Maidstone | Newcastle

sage



Microsoft



SOPHOS

veeam

